



Pre Appointment Client Questionnaire

Troubles Permanent Disability Payment Scheme

Thank you for getting in touch with Ely Centre seeking support from the Victims Payment Scheme which opened on 31 Aug 2021

The scheme is open for 3 years for applicants who may wish to make a backdated claim and for 5 years for new claimants or posthumous claims.

Our welfare team located in our offices in Enniskillen, Markethill and Portadown will assist you through the application process and overall client journey and will advise you every step of the way until you have received your award notification letter from the Victims Payment Board.

To ensure a more effective client process, it would be beneficial if you could consider some details about the medical conditions and terrorist incident details before we proceed with the full application.

Listed in the table below are a list of questions that we would like you to consider before your first interview with a member of the team as this will help us to determine how to proceed with your claim and add any information that may assist us in the overall process.

Please take your time to complete the questionnaire it may be useful for you to discuss with your family who may have additional information or can clarify some of your responses.

You may also consider discussing them with colleagues who may have been present at the time of the incidents that you wish to claim for.

There is no rush to complete the claim, we have plenty of time to do so.

03	Which hospital initially treated your injuries? Are you attending or waiting to attend a hospital for any of the conditions that you want included in your claim? If yes, please provide details.	
04	At the time of the incident(s) were you a civilian, a member of the Police, Army or emergency services?	
05	Did you give any statements to the police who were investigating the incidents? If yes, please provide details of station and the RUC/PSNI personnel who took the statements from you.	
05a	A criminal record check will be undertaken by the Victims Payment Board for each applicant. Have you received a conviction of longer than 30 months? (If yes, this will exclude you from the scheme)	
06	Did you make a claim for compensation from the Compensation Agency? If yes, how much compensation were you awarded and when did you receive the award.	

	Did you use you use any of the lump sum award for a house move, to purchase mobility aids etc and have you used any of the awards for physio treatment or counselling? If yes, please provide details as we may be able to get the Victims Payment Board to offset some of these costs. Are you in receipt of any compensation that is paid to you regularly such as Injured on Duty Claim, industrial injuries or War Disability Pension Scheme? If yes, do you have copies of the award letters. How much compensation is paid to you? Is this paid weekly or monthly?	
07	Have you received any assistance from VSS or the Memorial fund? If yes please provide details. Are you a member of a VSS Funded organization? Please list any group you are a member of.	
08	Do you have any copies of anecdotal evidence such as newspaper reports, photographs, parish newsletters that we can include in the application form? If yes, do you have copies of them?	

Please return the completed form to your assigned welfare case officer handling your case.